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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/783,234	02/19/2004	Ranjan Sharma	2100.023000/Groenke 1-1-1	7397
46290 7590 02/04/2009 WILLIAMS, MORGAN & AMERSON 10333 RICHMOND, SUITE 1100 HOUSTON, TX 77042			EXAMINER BLACK, LINH	
			ART UNIT 2169	PAPER NUMBER
			MAIL DATE 02/04/2009	DELIVERY MODE PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Office Action Summary (For use in the First Action Interview Pilot Program)	Application No.	Applicant(s)	
	10/783,234	SHARMA ET AL.	
	Examiner	Art Unit	Page 1 of
	LINH BLACK	2169	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

THE SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE **ONE MONTH OR THIRTY (30) DAYS**, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

This time period for reply is extendable under 37 CFR 1.136(a) for only **ONE** additional MONTH. This communication constitutes notice under 37 CFR 1.136(a)(1)(i).

☐ Applicant's request to not have a first-action interview is acknowledged.

Status

- 1) ☒ Responsive to communication(s) filed on 16 December 2008 and interview conducted on 14 January 2009.
- 2) ☐ Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

- 3) ☒ Claim(s) 1-21 is/are pending in the application.
 3a) Of the above claim(s) _____ is/are withdrawn from consideration.
- 4) ☐ Claim(s) _____ is/are allowed.
- 5) ☒ Claim(s) 1-21 is/are rejected.
- 6) ☐ Claim(s) _____ is/are objected to.
- 7) ☐ Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

- 8) ☐ The specification is objected to by the Examiner.
- 9) ☒ The drawing(s) filed on 19 February 2004 is/are: a) ☒ accepted or b) ☐ objected to by the Examiner.
 Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
 Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
- 10) ☐ The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

- 11) ☐ Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
 a) ☐ All b) ☐ Some * c) ☐ None of:
1. ☐ Certified copies of the priority documents have been received.
2. ☐ Certified copies of the priority documents have been received in Application No. _____.
3. ☐ Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

*See the attached detailed Office action for a list of the certified copies not received.

Contact Information

Examiner's Telephone Number: 571-272-4106
 Examiner's Typical Work Schedule: Mon.-Thurs.
 Supervisor's Name: James Trujillo
 Supervisor's Telephone Number: 571-272-3677

Attachment(s)

- 1) ☐ Notice of References Cited (PTO-892)
- 2) ☐ Notice of Draftsperson's Patent Drawing Review (PTO-948)
- 3) ☐ Information Disclosure Statement(s) (PTO/SB/08)
 Paper No(s)/Mail Date _____.
- 4) ☒ Interview Summary (PTO-413)
 Paper No(s)/Mail Date: 2 _____.
- 5) ☐ Notice of Informal Patent Application
- 6) ☐ Other: _____.

Office Action Summary	Application No. 10783234		Applicant(s) SHARMA ET AL.	
	Examiner LINH BLACK		Art Unit 2169	Page 2 of

Notification of Rejection(s) and/or Objection(s)

#	Claim(s)	Reference(s) (if applicable)	Rejection Statutory Basis	Brief Explanation of Rejection
	1-21	Jiang et al. 20020057678	102(b)	Claim 1: processing an audio dialog document...comprising a processor - pars. 323-324, 84 (audio dialogs, a voiceXML gateway...), 86 (parse the XML content dialog file...), 202-203 (a Welcome.wav audio file stored there can be referenced...),
				claim 27a system cache coupled...to the computer system - pars. 86, 14
				a system cache coupled...to the computer system - pars. 86, 144, 265; a local file system coupled to the processor for storing one or more administrator provisioned files - pars. 145, 158, 194, 202;
				wherein...system - pars. 86, 170, 199.
				Claim 2: pars.86, 144; fig. 8g, item 848; par. 157, 265; Claim 3: par. 84; Claims 4,14: pars. 157-158 (For each inbound voice port on the VoiceXML gateway there is a corresponding URL that points to a VoiceXML root document stored on the web server of the

Expanded Discussion/Commentary

	architecture platfrom...http://...IncalService_sart.vxml. This root document URL is typically provisioned via an administrative interface on the VoiceXML gateway using standard web browsers or some type of GUI or text file entries. Only users with admin rights would be able to utilize the admin interface, thus, one or more provisioned files are created/manipulated etc...by administrators), 194, 199 (since only administrators can associate with the provisioned files, thus, only administrators can add or delete/manipulate the providedisoned files)
	Claims: 5, 15, 145, 157-158, 199; Claim 6: pars. 86, 199-200; Claims 7: pars. 84, 145, 157-158; Claim 8,16: pars.149-150, 199; Claims 9, 17: pars. 202-204.
	Claims 10, 18: pars. 265; Claim 11: pars. 83,134; Claim 12: pars. 5, 66, 72, 89; Claim 13: administrator-provisioning one...computer system - pars. 157-161, 194; interpreting the VoiceXML document...external file - pars. 84, 86, 202; if the reference...local file.
	system - pars. 86, 170, 199; if the reference does not ...system - pars. 86, 144, 265; if resident therein, or if not, is retrieved...cache after retrieval - pars. 265-267, 295; Claim 19: pars. 69, 84, 86,119
	Claim 20: interpret a VoiceXML ...external file - pars. 86, 201-203; if the external file is determined...computer system - pars. 144-145, 158, 194, 202; the external file is retrieved from the local file system - pars. 86, 170, 199; if the external file is determined...if resides therein - pars. 265-267; wherein an external file is determined...files not so stored - pars. 149-150, 199.
	Claim 21: to store in the local file system...- pars. 199-202; to delete from the local file system...- par. 145, 157-158, 199 (since only administrators can associate with the provisioned files, thus, only administrators can add or delete the providedisoned files)

DATE: 1/30/2009	/HUNG Q. PHAM/ Primary Examiner, Art Unit 2169	/LINH BLACK/ Examiner, Art Unit 2169
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